

Shared Software & Skills Collaborative (S³C)

Troubleshooting S³C's Audio & Video Files

Playing S³C's Videos

You will need Real Network's **free** video player (**RealOne**, as of September, 2002). To get the link, go to http://webcampus.stthomas.edu/s3c/Video/Video_Plugins_1a.html

Viewing Videos

Your viewing options are **Original Size**, **Double Size**, or **Full Screen**. As screen size increases, distortion may occur.

To increase the size of your video screen, Click on the >> Menu, scroll to **Zoom**, and Select **Double Size** or **Full Screen**. You can also Right Click on the video screen to Select these same options.

To return to the **Original Size** from **Double Size**, go to the >> Menu and Select **Original Size**, or Right Click on the video screen and Select these same options.

To return to the **Original Size** from **Full Screen**, right click on the screen and Select **Original Size**.



Listening to Audio/Video Files

Make sure your speakers are plugged in and the volume is turned up.

Playing Audio & Video Files in UST Computer Labs and/or Libraries

- Ask the attendant if the **RealOne video player** and **Adobe Acrobat Reader** plug-ins are installed. You will need to play the videos on a PC, not on a Mac.
- Get a **headphone** from the attendant. You will need your **UST student ID** to sign one out.
- Plug the headphone cable into the computer. Plug-in locations vary.
- Before playing an audio/video file, adjust the volume settings. Right Click on the volume icon in the lower right corner of your computer screen to open the controls.