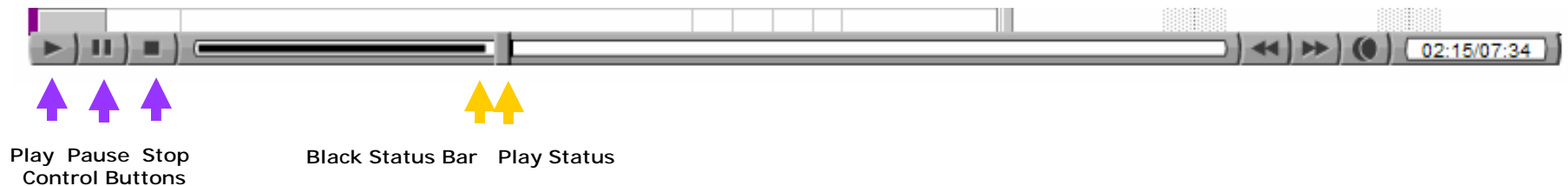


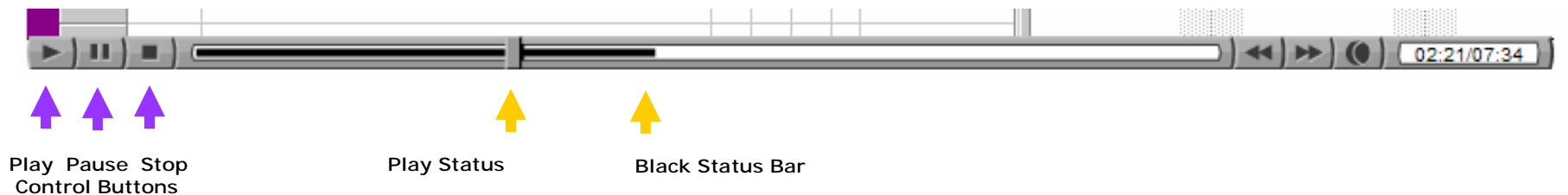
Learn How to Play a "Flash" Video if You Use a Dial-up Modem

If the video starts playing and then stalls, Click the **Pause** Control Button. As the video is paused, it will download to your computer. The **black status bar** across the bottom of the video screen will advance to let you know the download progress. After the bar has moved completely from left to right (meaning the download is complete), Click the **Play** Control Button. The video should play all the way through without stalling. If it doesn't, review the Troubleshooting Tips on the Plug-ins and Video Tips Web site. The three status bars below show download progress compared to play status at different points in time.

Download progress (black status bar) and play are nearly in sync. There should be minimal, if any, stalling.



Download progress (black status bar) is ahead of play. The video should play without pausing until the play exceeds the download.



Download progress (black status bar) and play are not in sync. Stalling may occur.

